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 **Board Directors**

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| Lawrence Kumar – President Sat Gill – Vice President Frank Kusmer – Secretary Craig Watson – Treasurer (Absent)Gary Sutherland – Operations Director Michelle Sing –Women’s League Director Greg Rash – Membership Director  | Nick Lee – Tournament Director Barb Crowley – Social DirectorJas Khera – Director at Large (Absent)Jacquie Breadon – Junior Development Director Brian Vikner – Men’s League Director Eliza Haight – Club Manager |

* **Call to Order** – 6:00pm – Lawrence
* **Approval of Past Meeting Minutes**
	+ Approved minutes from June 14, 2023.
* **General Board Items** – Lawrence
	+ Dues increase discussion – 3% in past years was the guidance; will await the new budget and Craig’s review next month
	+ Bubble annual savings contribution – *Motion: Transfer $100,000 from the General Fund to the Restricted Savings Fund before the end of August 2023.* – motion passes unanimously.
	+ CEBA Loan – Motion: *Authorize repayment of the $40,000 CEBA loan before year-end.* – motion passes unanimously.
* **Financials** – Craig is way (carried forward to next month)
* **Survey Review** – Greg
	+ Overall satisfaction is high – main area to improve is washrooms & changing facilities
	+ Courts usage satisfaction improved from last survey; Program delivery 80% positive
	+ Booking court time 84% positive; Coaching 90% positive
	+ Booking system & rules 85% say they are fair; Socials 88% positive
	+ General feedback: Positives are membership experience & value, staff & manager, club atmosphere; Improvements needed in washrooms, parking, court surface & outdoor lighting.
* **Strategy Development Initiative** – Michelle
	+ Deferred to committee for additional work.
* **Custom System Update** – Greg
	+ Overall work quality is high; a bit behind schedule (2 weeks) is normal;
	+ Phase – 1 Research & Requirements is completed
	+ Phase 2 Design Develop Test Deploy – design completed (wireframe, style guide, front end design, database design, development guidelines); Development in progress on front-end and back-end software.
* **Burnaby Open Update** – Nick
	+ Was largest in our history with 617 entries (over 200 played dual events)
	+ Lots of long matches; will likely start 1 day earlier next time
	+ Auctions raised $1,270 ($500 to Kids Sports; $270 from coach lessons to our own Jr Development; Remainer tbd or to Homeless Shelter)
	+ Generated $23,000 net income
	+ Club support too low; We need more adult volunteers (mostly for on the courts) and may consider hiring staff for the tournament next time.
	+ Lawrence - Need action proposals for next year to help improve.
* **Operations** – Eliza
	+ New windscreens on outdoor courts 5 & 6 are installed now
	+ All outdoor lights were replaced prior to Burnaby Open
	+ July 24-27 we will host the U18 Jr Provincials
	+ Advised City we observe unauthorized coaching at times
	+ Bubble up Sept 28, reopening around Oct 4
* **Coaching Committee Update** – Frank
	+ Summer Clinics are off to a slow start with first week cancelled due to low enrollment; Provided some suggestions to Kris Santoso (website, advance payments, 2 day clinic option) and we are monitoring.
	+ Jack requested indoor court time for a clinic 3 days a week for kids entering competitions. Would use 3 courts from 6am to 8am. Being reviewed.
	+ Working with Shelley to determine court time.
* **Socials** – Barb
	+ BBQ & Racquet Testing event was a success; 30 turned out; Had Yonex and Babolat free test racquets available
	+ Email Barb ideas Thurs night doubles
* **Jr Player Support** – Jacquie
	+ Jason made 2 singles finals; Owen & partner made 4 doubles finals and won 3.
	+ Will bring ideas to potentially provide monetary support to next board meeting
* **Facilities** – Gary
	+ Working on washroom quotes
	+ Investigating ant problems and possible remediation costs in clubhouse
* **Next Meeting Date** – Aug 9, 2023 (Zoom)
* **Adjournment**