 **Management Report September 2017**

**Office**

* Office Renovations are now complete. There are a few minor deficiencies that will be attended to over the next couple of weeks.

**Internet**

* City of Burnaby has completed installation of WIFI and internet to the office/clubhouse and courts. WIFI capabilities extend to the far corner of the bubble.
* City of Burnaby has confirmed that future growth will be coming in the new year. They will run conduit from the Burnaby Lake Pavilion to Bill Copeland and will add a leg of that conduit to the clubhouse. This will provide faster internet access and the possibility of telephone service paid for by the City.

**Staff**

* Staff schedule is in place for the upcoming season. In the process of hiring 1 to 2 part time staff
* Barb Crowley has been hired as Assistant Manager and has been an asset to the renovations/organization of the office.

**Cams**

* Waiting for a quote from ProNet for WIFI enabled security cameras. Looking into the installation of additional cameras in the bubble and upstairs in the clubhouse.

**Database/Jegysoft**

* Registration for membership opened September 8, 2017. First day went well however, as expected, there were a few challenges on opening day. Support was responsive and immediately addressed/fixed all issues.