



BTC Pay and Play Booking Card Holder Terms and Conditions

Pay and Play Booking Card Holder Benefits – Winter Season Only

The Burnaby Tennis Club (BTC) is pleased to offer a Pay and Play Booking Card option for the public who enjoy playing tennis but find that a full membership option may not be suitable for them. The BTC Pay and Play Booking Card Holder is entitled to the following benefits:

- Access to dedicated Pay and Play Court 1 up to 7 days in advance on a pay-per-use basis at the prevailing court rate.
- Guests of Pay and Play Booking Card Holders will each pay a \$5 guest fee per booking that is booked 48 hours to 7 days in advance. No guest fee if a court is booked less than 48 hours in advance.
- Online booking is available

Rules, Terms and Conditions

The following rules, terms and conditions must be observed to receive the above benefits.

Rules	Pay and Play Card Holder
Prime time	Up to 2 hours
Nonprime time	Up to 4 hours
Total open bookings at once	4 hours
Weekly limit	8 hours
Max Consecutive hours	2
Advance booking courts (online)	1
Changes or Cancellations < 48 hours (fees may apply)	Must call office
Under 24 hours access to courts	Courts #2-6 @ 22 hours online
Max # people allowed on court	4
Unauthorized Coaching*	No

- All guests must check in at the front desk, present picture ID, be registered in the booking system and pay the required guest fee. Pay & Play Booking Card Holders are responsible for ensuring that guests abide by these procedures and will be responsible for unpaid guest fees.

Court Availability

Court availability for dedicated Pay and Play Court 1 when booking up to 7 days in advance and access to available timeslots on Courts 2-6 when booking no more than 22 hours in advance.

Court	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Court 1	6am-12am	6am-12am	6am-12am	6am-12am	6am-2am	6am-12am	6am-12am
Court 2-6	<22 hours	<22 hours	<22 hours	<22 hours	<22 hours	<22 hours	<22 hours

Rules Violations and Consequences

BTC does not approve of the use of club courts for the purposes of unauthorized coaching*. Violation of this or any other rules may result in suspension or termination of Pay and Play Booking Card privileges. If you have any questions, please ask the BTC Staff. As a guiding principle, BTC strives to provide a safe and fair playing environment for all members as well as members of the public, and so reserves the right to modify these rules as necessary from time to time and without notice.

Definitions

The following terms used within this document are defined as follows:

- **Annual Member** – any player registered at the BTC in the membership categories of Adult, Senior, Junior, Intermediate/Student or Early Bird for the Winter Season and Summer Season. Excludes Pay and Play Booking Card category and Summer-only members.
- **Pay and Play Booking Card Holder** – a non-member of the Burnaby Tennis Club, who has purchased a Play and Play Booking Card to play indoors at BTC during the indoor Winter Season.
- **Unauthorized Coaching** – Coaching provided by BTC tennis professionals is authorized coaching at the Burnaby Tennis Club. All other coaching is unauthorized except for:
 - Public players may only coach their immediate family members, using the maximum allowable balls on the particular court (ask BTC Staff).
- **Winter Season** – the months of October to April when the bubble is in operation.

Document Management	
Version:	1.3
Summary of Changes:	1.3 – Updated for check-in procedure and that booking card holders are responsible for guests. 1.2 – Updated to reflect increased hours of operation for 2025-2026 season. 1.1 - Document updated to reflect 2022 changes to court availability, charges, and advanced booking privileges. (2022-Aug-30 & 2024-Jul-12)
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