



Preventative & Protective Measures for Re-Opening for Indoor Play

****updated measures effective December 21, 2020**

*****updated measures effective January 8, 2021**

Front Desk/Office

- cashless operations, credit card and debit only
- payments for court bookings paid online
- plexiglass panels installed at staff desks
- maximum of 3 persons (including staff) allowed in office at one time to maintain physical distance
- spaced waiting markers outside the office
- staff to wipe down credit card/debit machine after each use

Washroom

- only toilets and sinks will be open
- showers and change area not available
- no locker facilities available, players to change prior to arriving and at home
- maximum of 1 person allowed

Clubhouse Facilities

- lounge to be used as overflow waiting area with social distancing measure in place
- maximum of 10 people allowed in clubhouse lounge only for waiting purposes only
- kitchen, patio and TV usage not available

Tennis Activities

- all members must sign a participant waiver prior to playing in our facility
- courts will operate on a staggered start time (15 min increments) to limit crowding
- singles and doubles play with a maximum of 4 people on the court following social distancing ****
Singles play only while maintaining a 3 metre physical distance at all times**
- hand sanitizer will be available (players should bring their own sanitizer to disinfect hands before, during and after play)
- players must supply their own balls and should only handle their supplied tennis balls when serving
- players to only use foot or racquet to move or pass tennis ball
- no use of facility equipment i.e. ball machine, serving balls, ball hoppers

- stringing available with sanitization protocols

Tennis Bubble

- removal of all non essential equipment including seating
- garbage cans provided on court only. All recycling and personal garbage will be the responsibility of the player
- one-way traffic in/out of annex with spaced waiting markers for exiting and entering, signage at all key areas
- one person at a time entering the airlock, unless from same household

Coaching

Tennis Balls and Equipment

- Ball handling will be primarily done by coaches
- Hand sanitizer will be used before and after any ball or equipment handling by students and coach
- Coaches will wipe down all coaching baskets, hoppers and other equipment frequently throughout the day

Social Distancing

- Keep a 2 metre physical distance at all times between the coach and the student(s) ****3 metre physical distance at all times between the coach and the student(s)**
- 5-minute window (i.e. 55 min lesson for 1 hour sessions) between lessons leaving and new lessons arriving
- No more than 1 extra family member allowed on court (private), maximum 2 parents allowed on court (group) ****no spectators allowed on court or waiting in the annex area**
- 4 – 1 student / coach ratio for group lessons ****2 – 1 Adult student/coach ratio for semi private lessons and 4 – 1 Junior student/coach ratio for lessons while keeping a 3 metre physical distance at all times. *** 1 – 1 Adults student/coach ratio for lessons. Semi private lessons suspended. Adult age now ages 22 years old and up.**
***** As per Health Authorities, sport in BC is now in Phase 3 of our 'Restart Plan'. Student/coach ratio for group sessions can be a maximum of: 6 -1 for coaching orange ball programs up to adult programs and 8-1 student/coach ration for red ball ONLY, with 2 metre physical distancing when active on a court*****
- **Coach to wear mask at all times, unless physically playing on court**
- **Coaches to escort minors into the bubble by meeting them outside first. Parents may not escort them in or wait on court.**
- **Minors who are 5 and under may be accompanied by 1 parent sitting on the bench, with mask on. Parent must remain seated and not helping on court or with ball/equipment pick up.**

Safety Precautions

- Masks are mandatory in all indoor spaces. Masks may be removed once on court
- Students and coach will sanitize their hands before, during and after each lesson
- Students must be registered with BTC and must complete the COVID-19 waiver (if under 18, waiver must be completed by parent or guardian)
- Record keeping of all students and parents in case they need to be contacted in the event of a test positive case

Maintenance and Janitorial

- high traffic areas will be sanitized frequently referencing facility Touch Map ****High traffic areas will be sanitized 4 times throughout the day.**
- court netting and posts will be sanitized prior to opening each day

Communication / Policy & Procedures

- communication to members for policies and procedures for play, identification of which facilities are available upon reopening
- rules and regulations for court booking, payment of fees

Staff

- regular wellness checks with all staff members will take place ****Daily wellness checks of staff and coaches are taking place**
- staff will be mandated to regularly wash their hands and sanitize before and after every interaction with staff, members, guests or players
- staff will be required to perform scheduled sanitizing of facilities and courts. Masks, gloves and cleaning supplies to be provided
- all meetings will take place by telephone or virtually i.e. video conferencing
- all staff members taking vacation will be required to self isolate for 14 days upon returning to Canada

Disinfecting/Closure Protocols

- **professionally scheduled disinfecting to occur 1x a month**
- **if an 'outbreak' occurs, club will close and perform a professional disinfection (an outbreak is declared if three or more connected cases of positive diagnosis involving users/or staff occur within a 2 week period)**