



Preventative & Protective Measures for Re-Opening for Indoor Play

Front Desk/Office

- cashless operations, credit card and debit only
- payments for court bookings paid online
- plexiglass panels installed at staff desks
- maximum of 3 persons (including staff) allowed in office at one time to maintain physical distance
- spaced waiting markers outside the office
- staff to wipe down credit card/debit machine after each use

Washroom

- only toilets and sinks will be open
- showers and change area not available
- no locker facilities available, players to change prior to arriving and at home
- maximum of 1 person allowed

Clubhouse Facilities

- lounge to be used as overflow waiting area with social distancing measure in place
- maximum of 10 people allowed in clubhouse lounge only for waiting purposes only
- kitchen, patio and TV usage not available

Tennis Activities

- all members must sign a participant waiver prior to playing in our facility
- courts will operate on a staggered start time (15 min increments) to limit crowding
- singles and doubles play with a maximum of 4 people on the court following social distancing
- hand sanitizer will be available (players should bring their own sanitizer to disinfect hands before, during and after play)
- players must supply their own balls and should only handle their supplied tennis balls when serving
- players to only use foot or racquet to move or pass tennis ball
- no use of facility equipment i.e. ball machine, serving balls, ball hoppers
- stringing available with sanitization protocols

Tennis Bubble

- removal of all non essential equipment including seating
- garbage cans provided on court only. All recycling and personal garbage will be the responsibility of the player
- one-way traffic in/out of annex with spaced waiting markers for exiting and entering, signage at all key areas
- one person at a time entering the airlock, unless from same household
- no waiting or sitting areas in the annex

Coaching

Tennis Balls and Equipment

- Tennis ball handling will be primarily done by coaches
- Hand sanitizer will be used before and after any ball or equipment handling by students and coach
- Coaches will wipe down all coaching baskets, hoppers and other equipment frequently throughout the day

Social Distancing

- Keep a 2 metre physical distance at all times between the coach and the student(s)
- 5-minute window (i.e. 55 min lesson for 1 hour sessions) between lessons leaving and new lessons arriving
- No more than 1 extra family member allowed on court (private), maximum 2 parents allowed on court (group)
- 4 – 1 student / coach ratio for group lessons
*** As per Health Authorities, sport in BC is now in Phase 3 of our 'Restart Plan'. Student/coach ratio for group sessions can be a maximum of: 6 -1 for coaching orange ball programs up to adult programs and 8-1 student/coach ration for red ball ONLY, with 2 metre physical distancing when active on a court***

Safety Precautions

- Masks are mandatory in all indoor spaces. Masks may be removed once on court
- Students and coach will sanitize their hands before, during and after each lesson
- Students must be registered with BTC and must complete the COVID-19 waiver (if under 18, waiver must be completed by parent or guardian)
- Record keeping of all students and parents in case they need to be contacted in the event of a test positive case

Maintenance and Janitorial

- high traffic areas will be sanitized frequently referencing facility Touch Map
- court netting and posts will be sanitized prior to opening each day

Communication / Policy & Procedures

- communication to members for policies and procedures for play, identification of which facilities are available upon reopening
- rules and regulations for court booking, payment of fees

Staff

- regular wellness checks with all staff members will take place
- staff will be mandated to regularly wash their hands and sanitize before and after every interaction with staff, members, guests or players
- staff will be required to perform scheduled sanitizing of facilities and courts. Masks, gloves and cleaning supplies to be provided
- all meetings will take place by telephone or virtually i.e. video conferencing
- all staff members taking vacation will be required to self isolate for 14 days upon returning to Canada