# tenns Manag

# Manager Report - May 2016

# **MEMBERSHIP**

Summer Membership: 14 (13 adults & 1 senior; 6 females & 8 males)

# OFFICE/ADMIN

- Manager is expected to work and be on-site on weekday evenings and occasionally on weekends. 24/7 on-call from member and public inquiry and emergency.
- Manager will be on vacation on the following days:
  - o May 27-June11 & July 4-10
- Summer office hours: Tuesday 4-8pm & Thursday 5-9pm (Joshua on duty)
- New job opening section will be posted on our public website

# **UPCOMING TENNIS EVENTS**

- Burnaby Open: June 18 28 (entry deadline June 10)
- Men's Open Team Home Games:
  - o May 14 @ 11:00am
  - o May 28 @ 11:00am
  - o June 11 @ 11:00am
- Men's B1 Team Home Games:
  - o May 15 @ 10:00am
  - o May 29 @ 10:00am
- Ladies Open Team Home Games:
  - o May 7 @ 1:00pm
  - June 4 @ 1:00pm
  - o June 11 @ 1:00pm
- Ladies Div 4 Team Home Games:
  - o May 18 @ 7:00pm
  - May 25 @ 7:00pm
  - June 8 @ 7:00pm

### **CONTRACT BOOKINGS**

- Tennis BC Ladies Program May 14 cancelled due to low sign-ups
- SFU bookings total revenue:
  - o Recorded: Dec \$345, Jan \$1400, Feb \$765, March \$1000
  - Outstanding: April: \$80
  - o Total: \$3510

# tenns club

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### **COURT UTILIZATIONS**

October: 62%
November: 81%
December: 89%
January: 87%
February: 84%
March: 82%
April: 59%

### **UPCOMING PROJECTS**

- Office clean-up
- Staffs mandate to be revised for next season according to new rules/booking system.
- Test/demo 3 new booking system.
- Update website content and layout to give it a new look for next season.
- BTC Facebook group going through development stage to boost social media presence and allow members to get connected with each other.
- Retention project To call each current member to build rapport and retain for next season.
- Growth project To call each Pay & Play member to attract new business.

#### **DISPLAYED ON SPORTYHQ:**

Live webcam link: <a href="http://www.burnabytennis.ca/live-camera-view/">http://www.burnabytennis.ca/live-camera-view/</a> (password: btcbtc)

To register for our weekly **Tuesday Competitive Doubles (6-8pm)** and **Thursday Social Doubles (7-9pm)** during the summer, please follow the procedures below:

- Tuesday Competitive Doubles: please send an e-mail on Monday to Glenn Richards
   at glennrichardstennis@hotmail.com. There will only be one shift starting at 6:00pm. Cut-off time for
   registration is 7pm Monday. A list of successful registrants will have their names posted on
   SportyHQ announcement page by 10pm Monday.
- Thursday Social Doubles: please call front desk (604-291-0916) or send an e-mail to info@burnabytennis.ca on Tuesday between 4-8pm. This event will run from 7:00pm-9:00pm as usual.
- Registration fee is \$2 per event.